

Your Partnership with MSB™

We Do (MSB)

You Do (District)

Maintenance

- Medicaid Eligibility Updates
- Section 65 & 28 and Related Services Billing Dates Updates (Billing Dates Tab) if requested
- User Management
- Caseload Management
- Caseload Reports
- Student Management
- Student Identity Verification
- Calendar Management
- District Management
- Section 65 and 28 KEPRO Prior Authorizations and Continued Stay Reviews
- ICD-10 codes

LUMEA™

Reporting

- Missing info report
- Non-billable report
- Unposted Sessions Report Advice
- Analysis of Lumea data
- Maximization strategies
- LEIE and EPLS preliminary “matches”
- Verify potential LEIE and EPLS matches

Professional Development – Software

- Webinars
- Regional Forums
- On-site
- Administrative
- Users

Client Support

- User Guides
- Toll-free number
- Live Online Chat
- Email
- Issue resolution
- Assign Program Specialist
- Assigned Claims Analyst

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Claims Management

- Session approval
- Claims submission
- Reconcile claims
- Rebill/research denied claims
- Adjust claims

Policy and Guidance

- Audit Support
- Regulatory consultation
- Forums
- Webinars
- Professional development
- Advocacy/collaboration

- Maintenance of all policy requirements for audit (see implementation and audit criteria checklists)

- Eligibility verification
- Tracking claim status
- Troubleshooting MIHMS
- Transaction Error Reports (BRR)
- MIHMS Liaison
- Assist with Provider enrollment and maintenance
- Assist with Revalidation navigation

- MIHMS Revalidation
- Provider Enrollment
- Provider Maintenance

- Assist with MIHMS account maintenance

- District Contact Information
- Rate Information
- Lumea Required Administrative Items
- MIHMS (Molina) Account Maintenance

LUMEA™

MIHMS

Fall Start-up